

ALSPO PROJECT MANAGEMENT UNIT – PROJECT MANAGEMENT

Client

Defence Materiel Organisation

Location

Richmond

Completion

September 2003



APP Corporation Pty Limited

NSW 02 9957 6211
VIC 02 88660200
QLD 07 3238 0400
ACT 02 6285 1097
WA 08 9486 1144

www.app.com.au



The Project Management Unit (PMU) within the Air Lift Systems Program Office (ALSPO) of RAAF's Richmond airbase was struggling to deliver its projects within the agreed parameters.

The situation was exacerbated by a constant loss of corporate knowledge as staff were regularly posted out of the unit. By late 2002 the problem had become critical and ALSPO decided to tender for external assistance.

APP was selected for this task based on their extensive experience in assisting other organisations with similar issues and as a result of their demonstrated understanding of the problems faced by ALSPO.

APP carried out a wide-ranging review of ALSPO's project management and knowledge management processes, conducted skills and competency assessment and interviewed all key stakeholders.

The challenge for APP was to develop a framework that would integrate into the existing governance and hierarchical organisational structure and also accommodate a range of project types, including technical projects, outsourcing activities and strategic business initiatives.

Not only was this achieved, but APP also assisted ALSPO to realign their business and operational processes, devised a communications strategy, developed training programs and then managed the transitional and change management process while the new systems were introduced.

The result is a robust Project Management Unit and a knowledge-based project management methodology that is now being incorporated across all business units within ALSPO. In addition ALSPO has realised the following benefits:

- Strong, recognisable links between all new projects and the organisation's strategic direction
- Higher levels of accountability for project outcomes
- Increased visibility of all active projects and initiatives
- Increased opportunities for capitalising on synergies between similar or complementary projects
- Better knowledge capture to overcome the depletion of corporate knowledge through staff rotation.



APP CORPORATION PTY LIMITED

PROJECT MANAGEMENT · BUSINESS PROJECT MANAGEMENT · URBAN DEVELOPMENT & PROPERTY ·
EVENTS · TECHNOLOGY